



"WE ARE BUILDING FAMILIES"

# 1Year Guarantee



Euro Puppy hopes that you will enjoy your new puppy for many years to come. We have taken the necessary steps to ensure that your new pet arrives healthy. Please read the guarantee thoroughly and understand exactly the procedure that needs to be followed from the regular arrival-check-up to ensure the puppy's well being and validation of the guarantee to any claim that has to be made.

Date of Purchase:

Pet Owner:

Pet I.D.:

Pet D.O.B.:

Pet's gender:

Pet's color:

## Euro Puppy's One-year Guarantee

- 1.** The purchaser must have the puppy examined by a licensed veterinarian within two (2) normal business days of the arrival. Weekends and public holidays are excluded as they are not seen as normal working days. We do however recommend that you get the puppy to the veterinarian as soon as possibly convenient within the time frame.
- 2.** Euro Puppy must be informed immediately of the examination's result. Once your puppy receives a clean bill of health please email your contact person. If there is a health issue, please fax (+1-206-333-1805) or email the report to your contact person. The failure of this will result in the cancellation of this guarantee!
- 3.** Euro Puppy guarantees the puppy against fatal viruses for 72 hours. These include Distemper, Parvo, and Corona. It does NOT include Coccidia and Kennel Cough which are caused by bacteria and not life threatening.
- 4.** Any noticed health issues must be reported immediately to us so we can assist and advise. This guarantee covers your puppy until one (1) year of age against fatal and life altering congenital and genetic diseases which adversely affect the health of the animal. This includes: severe luxating patellas, severe hip and elbow dysplasia which hampers the dog's movement and natural gait and requires surgery to correct, generalized demodectic mange (not localized), kidney and heart failure, spine, and liver problems of a severe life threatening or altering nature. If the dog dies before one (1) year old, the purchaser will pay to have it autopsied to ascertain reason. Only if the reason is genetic or congenital, Euro Puppy will replace the puppy.
- 5.** Any serious report must be officially written up with the clinic's official headed paper and signed by the veterinarian. The official report including the dog's date of birth, registered name/number, and micro-chip number must be scanned and emailed or faxed to us (+1-206-333-1805) within 24 hours after the examination. The report must be clear and precise stating the symptoms, exact problem, severity and the test(s) that have been done, i.e.: x-ray, ultrasound, blood test, etc. A second (2nd) official licensed veterinarian's report from a state clinic will also be needed stating the same problem. It must also be on official headed paper and signed. The second report must be done as soon as conveniently possible. Clear digital photos and/or video may also be requested to verify a problem. Before any claim is granted Euro Puppy's licensed veterinarian or a specialist will have to view and approve the validity of the claim.
- 6.** In case of severe elbow or hip dysplasia, the radiograph should be permanently identified in the film emulsion with micro-chip number, registered name and/or number, date of birth, name of the veterinarian or hospital making the film, date of radiograph taken. Furthermore, the radiograph and report must meet OFA's standard submission requirements.

**7.** Euro Puppy will provide a replacement puppy of equivalent value as soon as availability permits within a year. We do not require, but may reserve the right to have the puppy in question sent back. Purchaser is responsible for the total transportation cost of the replacement puppy.

**8.** This guarantee does not cover cherry eye, localized mange, bladder stones, inverted eye-lids, inverted tails, testicle problems (pre-departure vet check will insure both testicles have descended). The guarantee does not cover what in the Bulldog breed is considered normal: cherry eye, entropion, loose hips, demodectic mange (generalized and localized), and skin allergies. The guarantee does not cover hip and elbow dysplasia for Neapolitan Mastiffs and English Mastiffs. The guarantee does not cover demodectic mange (generalized and localized) for Dogue de Bordeaux.

**9.** There is no guarantee that the purchaser will be able to show or breed the puppy regardless of show or breeding potential. We at Euro Puppy can and only will give our professional opinion.

**10.** Euro Puppy will not be responsible for veterinarian fees or costs. The purchaser is aware that owning a puppy means trips to the veterinarian and understands that he/she will be responsible for all payments. Veterinarian care including vaccines, de-worming and heart worm treatment plus regular check ups are all part of owning a puppy and small problems should be treated before escalating into bigger ones. The guarantee will not cover neglect or improper care by the purchaser!

**11.** Purchaser agrees to feed the puppy with premium dog food and not allow the puppy to become obese. Euro Puppy advises to keep the new puppy separate from other dogs in and out of the house until the veterinarian has given it a clean bill of health.

**12.** Euro Puppy requires the purchaser to keep us up-dated with information regarding the dog's well being by simply filling out the form emailed to you by Euro Puppy at 3, 6, 9, 12 months of the dog's age. We require information about the dog's current weight, living conditions, socialization, feeding, veterinarian visits and exercise. Photos although not compulsory would also be appreciated.

**13.** Europuppy is not responsible for temperament issues as they can be caused by a lack of training, discipline or proper dog socialization which is determined by every dog's personality.

**14.** In the event of any litigation in connection with this Guarantee, Euro Puppy will be paid reasonable attorney fees by the purchaser. This contract is valid only for original purchaser and puppy, it is not transferable. Registration papers for all registered puppies will be sent by regular mail. If the papers are lost, the purchaser is responsible for the cost of obtaining new papers. However, we will assist you by providing a copy of these papers.

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**I, the purchaser of a puppy from Euro Puppy, hereby acknowledge that I have received a copy of this document. Further, I accept the terms and conditions of the guarantee printed in this document, and I waive and relinquish any other rights that I might otherwise have in the event of such occurrence. The purchaser acknowledges that he or she has read, understands and agrees to the terms of this document. The failure of not following the procedure outlined above will result in the cancellation of this guarantee! No cash refunds.**

**Contact Person:**

**Purchaser (print):**

**Purchaser (signature):**